# Linked in Learning

## **Strengthen Your Customer Service Skills** with LinkedIn Learning

LinkedIn Learning provides training competencies, courses, and videos to help enhance your customer service skills at no cost to you!

#### **Competency Courses Include:**

**Customer Service Foundations Customer Service Problem Solving & Troubleshooting** Customer Service in the Field **Retail Customer Service** Listening to Customers

#### **Videos Include:**

How to Create & Keep a Positive Attitude

### **Each Completed Competency Course Will Provide the Following:**



Certificates & Credentials That Enhances Your LinkedIn Profile



Continuing Education & Professional **Development Units** 



**Skills & Abilities That** Lead to Quality **Work Ethics** 

Contact our staff for more details and assistance with registration: WorkSourceSpokane.com/career-training





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